



# Dental Virtual Assistants

We deliver highly engaged, cost-effective team members tailored to meet your practice's unique needs as part of your staff. Let us handle hiring, compliance, and engagement so you can focus on matters most — **growing your practice while enhancing patient care.**



## Roles We Fill



### Inbound and Outbound Calls

Call answering, appointment scheduling, overdue patient recall, unscheduled treatment, follow-ups and check-ins, and general patient support.



### Insurance Verification

Full breakdowns, eligibility, benefit verification, policy updates, and data entry.



### Revenue Cycle Management

Claims submission and processing, claims follow-up, payment posting, accounts receivable follow-ups, and collections



### Administrative Duties

Executive assistance, clinical notes transcription, marketing assistant, live chat, calendar and email management, and other administrative duties.

# Why Us?

We provide high-quality and reliable staffing, making your practice **two times more cost-effective** in terms of labor costs. Our team seamlessly integrates into your workflows, offering skilled assistance while reducing staffing expenses.

## The People

We connect you with skilled and experienced people from reputable global universities well-integrated into US culture.

## The Process

We invest 100-200 recruiting hours to find the top 3-5 potential team members for you to choose the right fit for your practice.

## The Support

A dedicated Success Manager will always be there to streamline the hiring and onboarding process.

# Our Results

**250+**

Dedicated Team  
Members

**1.2M+**

Appointments  
scheduled

**9.6x**

Average ROI per  
office

# What Others Say



"We switched our service to the dedicated team with Reach. There has been a significant improvement in how the calls are handled, flexibility in our process and improved data/analytics for decision making.

Because the service has been so strong, we have added additional responsibilities to the Reach team, which has helped us relieve the burden on our staff in several areas."

— **Judy Levin, Marketing Director at ProHEALTH Group**



"We just finished our second month with Reach. I was super hesitant and asked a million questions on two separate phone calls before joining, but am so glad I did. As of now our ROI is 6.7X our spend. We've done roughly \$15k in dentistry that we never would have done without them."

— **Lacey Andreotta, Dentist at Southern Dental Care**