

## Our Goals

Our primary goal at Reach is to help provide an exceptional patient experience. Providing front desk support frees your team up for patient care while offering your patients additional resources. Our second goal is to drive production. Reach's teams are extensively trained in dental professionalism and skilled at scheduling.

## How it Works

We learn all about your practice, from your scheduling preferences to the color of your building, so we can accurately represent you. We set up remote access to your practice management software so **we can add patients and their information directly to your schedule.**

### Reach

The leading outsourced front desk support solution

### Get in Touch

**Phone: (801)901-8852**

**Email: [info@getreach.co](mailto:info@getreach.co)  
[getreach.co](https://getreach.co)**

## Services



### Answering Service

We're available Monday-Friday from 7:00AM-11:00PM EST and Saturday-Sunday from 9:00AM-7:00PM EST to help answer calls. We send you a report for each call we take which will include new patient intake information and any other pertinent information about the call.



### Recall Scheduling

We call your overdue hygiene list from 6-36 months overdue. Our team makes calls between 5:00-7:30PM your local time, giving us the best opportunity to get ahold of your patients.



### Insurance Verification

We assign highly trained, dedicated agents to your practice who will act as extensions of your team to help verify insurance. They will work off of your form and follow your procedure to ensure everything is verified and put back into your system. We offer both part-time and full-time agents, depending on your needs.

**9.6x**

Average ROI  
Per Office

**1.2M+**

Appointments  
Scheduled

**36hr+**

Average Time Saved  
Per Month Per Office