

An easy way
to make a great
impression

VivaScan™

- Training
- Customer Success Program
- Service & Support

A complete program designed for you

Ivoclar and the VivaScan™ intraoral scanning solution make it easy to get started with digital impressions and workflows. The team of Ivoclar digital workflow and clinical experts provide proactive support on your journey towards turning impressions into opportunities.

Training

Getting started is simple

Our team of digital workflow and clinical experts have prepared 12 self-paced modules to cover the key topics that you and your team need to start using VivaScan in your practice.

Training modules:

1. Unboxing and setup
2. Software and cloud account creation
3. Tips and applications
4. Preparation scan
5. HD photos
6. Opposing scan
7. Bite scan
8. Full arch scan
9. Auto and manual bite alignment
10. Mark tooth, auto & manual margin identification
11. Send to dental lab
12. Maintenance and cleaning

Customer Success

Your success is our #1 priority

Training is just the beginning of your VivaScan adoption experience. The Ivoclar Customer Success Program is a commitment to turn your learning curve into a confidence curve.

- 1-month of proactive clinical support and guidance led by Ms. Angela Severance – national speaker, educator, and author with over 20 years of clinical experience specializing in digital dentistry.
- Weekly follow-up calls during your first month of ownership. We'll help you work through any challenges and create solutions across your practice.



Service & Support

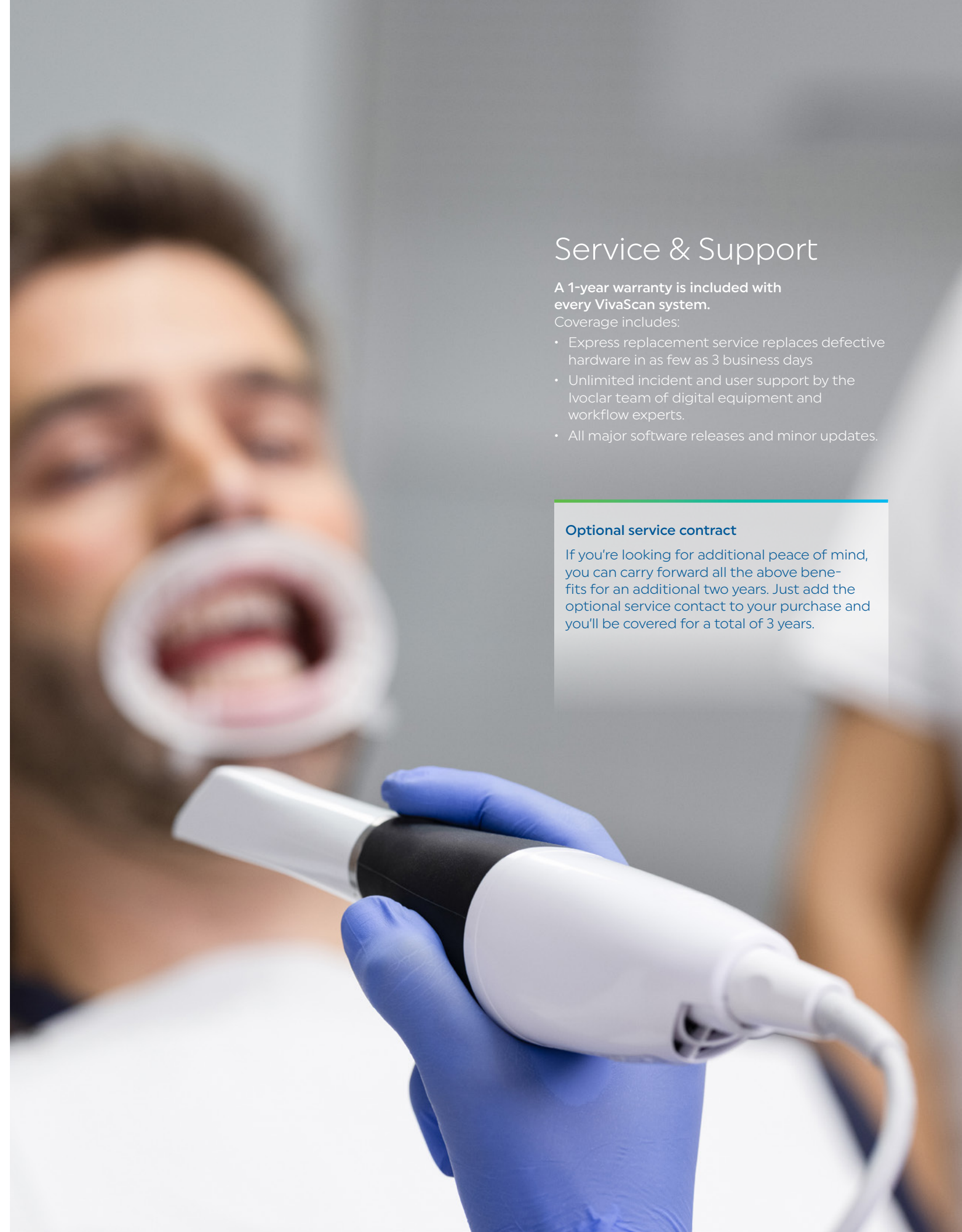
A 1-year warranty is included with every VivaScan system.

Coverage includes:

- Express replacement service replaces defective hardware in as few as 3 business days
- Unlimited incident and user support by the Ivoclar team of digital equipment and workflow experts.
- All major software releases and minor updates.

Optional service contract

If you're looking for additional peace of mind, you can carry forward all the above benefits for an additional two years. Just add the optional service contract to your purchase and you'll be covered for a total of 3 years.



Intraoral scanning workflow



Consult

Show your patients their incredible new smile in just a few minutes with IvoSmile



Scan

Compact and intuitive intraoral scanning solution



Send to Lab

Fast and secure data transfer to your lab



Design & Produce in Lab

IPS e.max all-ceramic system for all indications of fixed prosthetics



Place

Permanent cementation of demanding ceramic and composite restorations



Care

Professional protection for your restoration